West Marine

VHF500

DSC Fixed Mount Marine Radio

Poste de radio maritime d'appel numérique sélectif (DSC) à monture fixe

Radio Marino DSC de Mantaje Fijo
Maritime Radio Services Operation

Warning!

This transmitter will operate on channels/frequencies that have restricted use in the United States. The channel assignments include frequencies assigned for exclusive use of the U.S. Coast Guard, use in Canada, and use in international waters. Operation in these frequencies without proper authorization is strictly forbidden. For frequencies/channels that are currently for use in the U.S. without an individual license, please contact the FCC Call Center at 1-888-CALL-FCC.

For individuals requiring a license, such as commercial users, you should obtain a license application from your nearest FCC field office.

West Marine works to reduce lead content in our PVC coated cords in our products and accessories.

WARNING: The cords on this product and/or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.
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The West Marine VHF500 is of all solid-state design with conservatively rated, rugged components and materials compatible with the marine environment. The transceiver utilizes a number of gaskets, sealing rings, waterproof membranes, and other sealants to effect a waterproof housing for protection of the electronics. It meets the most stringent JIS7 waterproof specification. The unit may be mounted in any number of convenient locations on your vessel by utilizing the optional flush mount bracket (White - 500FMW, Black - 500FMB).

You are encouraged to thoroughly read the rest of this Operating Guide to acquaint yourself with the characteristics and operation of your transceiver so that you can contribute to the longevity of your investment.

Keep your receipt as proof-of-purchase in case warranty service is required.

Features, specifications, and availability of optional accessories are all subject to change without notice.

Note: VHF500 meets JIS7 requirements. This means that the radio and mic are rated submersible to a depth of 1 meter for 30 minutes.
Included with your VHF500

VHF500 Owner's Manual

VHF500 Radio

Microphone Hanger and Screws

Mounting Bracket and Knobs

DC Cord

Mounting Hardware

Accessory Cable

Spare Fuse 250V 6A
Controls and Indicators

Front panel/Microphone

1. **PTT Switch** - Press to transmit and release to receive.
2. **16/9/TRI** - Press this key briefly to instantly change to Channel 16, Channel 9 or current channel. Press this key for more than two seconds to activate the triple Watch Feature.
3. **CH(CHANNEL)/+/-** - These keys are used to change the channel number up/down. These buttons are also used to move the cursor in Menu mode.
4. **SELECT** - In the Menu mode this is used to select the menu options.
5. **MEM/UIC** - Press this key briefly to place the currently selected channel into Memory. Press this key briefly again to delete the channel from scanning memory. Press this key for more than two seconds to change channel modes. (USA, International, or Canadian)
6. **PA** - Press this key briefly to enable the PA (Public Address) feature.
7. **PWR/VOL** (On/Off/Volume) - Turns the unit On or Off and adjusts the speaker volume.
8. **STEP/SCAN** - Press this key briefly to activate the step operation. Every time this key is pushed, the radio will step to the next channel that has been placed into Memory. Press this key for more than two seconds to activate the memory channel scan feature.
9. **H/L/MENU** - Press this key briefly to change the transmit power to either High (25 watts) or Low (1 watt). Press this key for more than two seconds to enter the Menu mode.
10. **WX/ALERT** - Press this key briefly to listen to active NOAA Weather channels. Press this key for more than two seconds to place the radio into the Weather Alert mode.
11. **DISTRESS** - Lift the flap and press this key for 5 seconds to send a distress signal in case of emergency.
12. **SQUELCH** - Rotate this knob clockwise to eliminate background noise when a signal is not being received.
Rear Panel Connectors

1. DC Jack
2. ACC Connector
3. Remote Connector
4. Antenna Connector

ACC Connector

<table>
<thead>
<tr>
<th>Pin number</th>
<th>Color</th>
<th>Signal</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>ORG</td>
<td>External Speaker (+)</td>
</tr>
<tr>
<td>2</td>
<td>RED</td>
<td>DC +13.8V</td>
</tr>
<tr>
<td>3</td>
<td>BRN</td>
<td>PA (+)</td>
</tr>
<tr>
<td>4</td>
<td>GRN</td>
<td>GPS DATA IN</td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>BAR</td>
<td>PA (−) (GND)</td>
</tr>
<tr>
<td>7</td>
<td>BLK</td>
<td>External Speaker (+) (GND)</td>
</tr>
<tr>
<td>8</td>
<td>BLU</td>
<td>NC</td>
</tr>
</tbody>
</table>

To VHFM00

Note: DC13.8V and GND are for GPS ANT.
1. **TX** (Transmit) - Indicates transmitting.
2. **HI** (High) - Indicates transmit output is 25 Watts.
3. **C** - Indicates Canadian Channel Mode.
4. **DSC** - Indicates the radio is in the Digital Selective calling mode.
5. **TRI** (Triple Watch) - Indicates Triple Watch Mode is in effect.
6. **MEM** (Memory) - Indicates that the channel is entered into the Scan memory.
7. 😴 **(Alarm Icon)** - It appears when the alarm clock is set.
8. **LO** (Low) - Indicates transmit output is 1 Watt.
9. **U** - Indicates USA Channel Mode.
10. **I** - Indicates International Channel Mode.
11. **WX** - Indicates Weather Channel Mode has been activated.
12. 🌧️ (**ALT** Icon) - Indicates Weather Alert Mode has been activated.
13. **Radio Status Indicator** - This area is used for Channel Name, Menu, Frequency of active Weather Channel and messages concerning SAME, DSC, and GPS. These messages will continually scroll from right to the left.
14. 🌍 **(GPS Icon)** - Indicates the radio is receiving data from an external GPS.
15. 📓 **(WHAM Icon)** - Indicates the radio it is connected to the control unit of the WHAM. (Wireless Handheld Access Microphone)
16. **Channel Display** - Indicates the current Channel Number.
NOTES: “POS SEND”, “LOCAL TIME ADJUST”, “DAYLITE SAVINGS”, and “ALARM CLOCK” are not displayed in Menu when external GPS receiver is not connected.

When the radio is in one of the following modes: WX Alert mode, Channel 16/9 mode, Scan Mode, or Triple Watch mode, and the user presses the Menu key, all the of these modes are cancelled.

The Menu mode will be cancelled if the radio receives a DSC call or any key is pressed besides the Up arrow, Down arrow, or select keys are pressed.
Installation

**Caution:** The VHF500 will only operate with a nominal 12 volt negative ground battery system.

Keep in mind the flexibility designed into the VHF500 so that you can most conveniently use it. Features which should be considered are:

1. The universal mounting bracket may be installed on either the top or bottom of a shelf, on a bulkhead, or for overhead mounting.
2. The REMOTE speaker wires can be used with an auxiliary speaker.
3. All connections are "plug-in" type for easy removal of the radio.
4. By using the optional WHAM (Wireless Handheld Access Microphone), the VHF 500 can be mounted completely out of the way.
5. Also optionally available is your choice of flush mount brackets (White - 500FMW, Black - 500FMB).

Choosing a Location

Some important factors to consider in selecting the location for your VHF500.

1. The VHF500 is completely waterproof, but will last longer if protected from spray and splash.
2. Keep the battery leads as short as possible. Direct connection to the battery is most desirable. If direct connection can not be made with the supplied power lead, any extension should be made with #12-14 AWG wire. Long extensions should use larger gauge wire.
3. Keep the antenna lead - in wire as short as possible. If you must use a long lead - in wire as in the case of a sailboat masthead antenna installation, we recommend you upgrade your lead - in wire according to the following table:
   - RG-58 <20'
   - RG-8X <35'
   - RG-8U <60'
4. Locate your antenna as high as possible and clear from metal objects. The reliable range of coverage is a direct function of the antenna height.
5. Select a location that allows free air flow around the heat sink on the rear of the radio.
6. Select a location well away from the ship's compass. Auxiliary speakers also should be located away from the compass.
Engine Noise Suppression

Interference from the noise generated by the electrical systems of engines is sometimes a problem with radios. The VHF500 has been designed to be essentially impervious to ignition noise and alternator noise. However, in some installations it may be necessary to take measures to further reduce the effect of noise interference. The VHF500 radio DC battery wires, antenna lead, and accessory cables should be routed away from the engine and engine compartment, and from power cabling carrying high currents.

In severe cases of noise interference, it may be necessary to install a noise suppression kit. Contact your West Marine store or dealer from whom you purchased the radio for more information.

Antenna Considerations

A variety of antennas are available from a number of quality suppliers. In general, we recommend 8’ 6dB rated antennas for powerboats, and 4’ 3dB antennas for sailboats.

In general, communication range is increased by using a high-gain antenna placed as high as possible above the water line. Antennas should be located away from metal objects. Keep coax feed cables as short as practical.

Antenna Selection and Installation

VHF500 has been designed to accommodate all of the popular marine VHF antennas. However, the selection and the installation of the antenna is the responsibility of the user or installer.

The FCC has determined that excessive radiation poses a health risk to people near radio transmitting antennas. Therefore, the antenna used with this radio should be installed using the following guidelines to insure a suitable distance between the antenna and persons close by.

Small whip antennas (3 dB) or smaller should be installed keeping at least three feet separation distance between the radiating element and people.

Larger antennas (6 dB or 9 dB) should be installed keeping at least a six foot separation distance.

No person should touch the antenna or come into the separation distance when the radio is transmitting.
Installing the VHF500

After you have carefully considered the various factors affecting your choice of location, position the radio (with the bracket, microphone, power cord, antenna and any auxiliary cables installed) into the selected location to assure there is no interference with the surrounding items. Mark the location of the mounting bracket. Remove the bracket from the radio and use it as a template to mark the holes to be drilled for the mounting hardware. Drill the holes and mount the bracket with hardware compatible with the material of the mounting surface.

Note: This HEXAGON HEAD BOLT is only for mounting the bracket with hardware. Do not use it for installing the radio in the mounting bracket.

Connect the red wire of the supplied power cord to the positive (+) side of your distribution circuit or battery. Connect the black wire of the supplied power cord to the negative (−) side of your distribution circuit or battery. The power cord is equipped with a fuse to protect the radio. Use only a six (6) ampere fast blow fuse for replacement. Connect the power cord to the keyed connector on the power "pigtail". Connect the antenna and all other auxiliary cables and accessories. Install the radio in the mounting bracket and connect all cables and accessories to the appropriate jacks and connectors.

Note: Do not use any other mounting knobs than the ones enclosed. Do not insert the knobs without attaching the bracket.
Operation

POWER On/Off

Turn the unit On by rotating the PWR/VOL control clockwise. Adjust the volume to a comfortable level.

When you turn the unit On, you will hear a beep, and the greeting message below appears on the Radio Status Display for 3 seconds.

Last Channel Memory

The VHF500 memorizes the last channel selected before you turn Off the radio. For example, if you turn Off the radio on CH 12, it will be on that channel when turned back On.

Note: In order for the last channel to be memorized, you must have the radio on that channel for 3 seconds.
SQUELCH

Turn **SQUELCH** fully clockwise. This raises the “Squelch Gate” so high that only very strong signals can get through.

Turn **SQUELCH** fully counterclockwise until you hear a hiss. This lowers the “Squelch Gate” so that everything gets through - noise, weak signals, and strong signals.

Turn **SQUELCH** back clockwise until the hiss stops. For best results, adjust the squelch so that the noise is eliminated, but no further.
HAILING AND DISTRESS CHANNEL 16/CHANNEL 9 COMMUNICATIONS

To select Channel 16 or Channel 9, press the 16/9/TRI key. The first press of the 16/9/TRI key will select the Hailing and Distress channel 16 instantly while tuned to another channel. A second of 16/9/TRI key will select channel 9. Press 16/9/TRI briefly a third time to return to the channel selected prior to accessing Hailing and Distress Channel 16/Channel 9 communications. The display will indicate the selected channel.

To cancel Hailing and Distress Channel 16/Channel 9 communications:
- Press 16/9/TRI briefly until the previous channel setting appears.
- or-
- Press WX/ALERT, CH ▲,▼ or STEP/SCAN briefly.

MARINE DISTRESS PROCEDURE

Speak slowly – clearly – calmly.

1. Make sure your radio is On.
2. Tune to Channel 16.
3. Press the PTT button on the microphone and say: "MAYDAY – MAYDAY – MAYDAY."
4. Give your ship ID.
5. Say "MAYDAY [your ship name]."
6. Give your location: (what navigational aids or landmarks are near).
7. State the nature of your distress.
8. Give the number of persons aboard and the conditions of any injured.
9. Estimate present seaworthiness of your vessel.
10. Give a brief description of your vessel (meters, type, color, hull).
11. Say: "I will be listening on Channel 16."
12. End message by saying "THIS IS [your ship name or call sign] OVER."
13. Release the PTT button and listen. Someone should answer. If not, repeat call, beginning at Item 3 above.
TRIPLE WATCH

Triple Watch monitors Channel 16, Channel 9, and the current Marine Channel (home or normal Channel) or Weather Channel.

To activate Triple Watch, Press 16/9/TRI for more than two seconds. TRI appears on the Radio Status Display, indicating Triple Watch mode is in effect. If a signal is received on either Channel 16 or Channel 9, the radio remains on that channel until the signal ends.

Press 16/9/TRI for more than two seconds to cancel the Triple Watch mode.

Note: While in Triple Watch mode, you can change the currently selected channel using CH ▲ and ▼. A momentary press of the 16/9/TRI button interrupts Triple Watch mode and remains on channel 16, or on channel 9 if you press 16/9/TRI briefly once more. To return to the Triple Watch mode, simply press the button briefly again.

SELECTING A CHANNEL

To manually select a channel, press CH ▲ or ▼ briefly. Communication channels are located on channel 01-28 and 60-88. Weather channels are located on channels WX 0-9.

Note: In the US, the Coast Guard may refer to Channels 21, 22, 23 etc. as 21 alpha, 22 alpha, etc. The VHF500 shows these channels in the USA mode as channel 21, 22, 23, etc.
WEATHER CHANNELS

To select Weather Channels 0-9, press WX/ALERT briefly. The radio will go to the last selected Weather Channel. Press CH ▲ or ▼ briefly to select a different Weather Channel. Most areas of the US are covered by Weather Channels 1,2, and 3.

To exit from Weather Channel:

- Press WX/ALERT briefly. The radio returns to the previous Marine channel.

ENTERING CHANNEL NUMBERS INTO MEMORY SCAN

You can enter channels into the radio’s memory so they can be rapidly scanned. This means that you can have the radio move from one memorized channel to the next, and have it stop to monitor the channel only if there is traffic, or conversations, on that channel.

To enter a channel into Memory Scan, select the channel you want to store by using CH ▲ and ▼, and then press MEM/UIC briefly. The channel is stored in Memory Scan and MEM appears on the Radio Status Display.

To cancel the channel in Memory, press MEM/UIC. The MEM icon disappears.

Note: The Memory channel can be set independently in 3 regional modes (USA, INT, and CAN). You cannot use this feature in WX mode or for channel 70.
MEMORY CHANNEL SCAN
This feature will allow you to scan only the channels of your choice. Memory Channel Scan can only be activated if channels have previously been placed into memory.
To turn on Memory Channel Scan, press and hold the **STEP/SCAN** key for 2 seconds.
The VHF500 will now scan the channels that were previously placed into memory, starting with the lowest channel number to the highest channel number.

TRIPLE WATCH ALERT SCAN
This feature will allow you to listen to the channel of your choice. Scan channels 16 and 9 every 2 seconds, and scan for Emergency or Weather Alerts every seven seconds to be sure that you will not miss any important broadcasts.
To turn Triple Watch Alert Scan On, press and hold **WX/ALERT** for 2 seconds while in Memory Channel Scan mode. While the Memory Channels are scanned, Channel 16 and Channel 9 are scanned every 2 seconds, and the Weather Channel is scanned every 7 seconds. The **TRI** and ** ALERT** icon appear on the Radio Status Display.

ALERT SCAN
This feature will allow you to scan the channels of your choice and also scan the Weather channels for Emergency or Weather alerts.
To turn Alert Scan On, press and hold **WX/ALERT** for 2 seconds. While Memory Channels are scanned, the Weather Channel is scanned every 7 seconds. The ** ALERT** icon appears on the Radio Status Display.
WEATHER ALERT

Weather Alert is a safety function that allows the radio to monitor the local weather channel for NOAA Weather Alert broadcasts, while allowing you to listen to other channels.

The traditional weather feature receives weather broadcasts (usually within a 50-mile radius) then sounds an alarm if the emergency tone is transmitted. This means that people who live outside an affected area are often alerted even when their area is not affected, causing many of them to ignore potentially real emergency/weather warnings that can save lives.

ABOUT S.A.M.E. WEATHER ALERT

In 1994, the National Oceanic and Atmospheric Administration (NOAA) began broadcasting coded signals called FIPS (Federal Information Processing System) codes along with their standard weather broadcasts. These codes identify an emergency and the specific geographic area (such as a county) affected by the emergency.

The VHF500 was developed with the SAME (Specific Area Message Encoding) technology. This allows your radio to receive, interpret, and display the information about the codes so you can determine if the emergency might affect your area.

Each FIPS code identifies a specific geographic area (defined by the National Weather Service), so your radio sounds an alert only when an emergency/weather emergency is declared in those locations. This helps you more efficiently track the emergency/weather conditions in and around your area.

When the VHF500 receives a weather alert:
- It sounds an alert siren.
- A description of the alert appears.

The alert descriptions your radio can display are based on a list of specific weather alert types published by the NWS (National Weather Service). For a list of all the alert descriptions that your radio can display. Please see the NWR-SAME EVENT CODE section of this manual.

Caution: The NWS uses sophisticated weather models to determine an alert's effective time. However, the end of an alert does not necessarily mean that the related weather emergency is over.
The Weather Alert mode can be activated to alert you of dangerous weather. When Weather Alert is turned On, and a warning signal is received, an emergency siren will sound at full volume, regardless of the volume setting. When the signal stops, you will hear the active weather channel broadcast at the normal volume setting.

Note: See SETUP mode to program up to 10 FIPS codes.

The icon indicates the Weather Alert mode is activated. To activate the Weather Alert mode:

1. Press WX/ALERT for more than two seconds when WX ALERT is Off. The radio turns the WX ALERT On and the icon appears.

2. If the radio receives a 1050Hz tone, the icon will blink every other second and the alert tone will ring. In the area where SAME is broadcasted, the following is displayed.

3. When a WX ALERT signal is received, all other functions are canceled and the radio remains on the selected weather channel. When the radio is in Scan mode, scanning the weather channel every 7 seconds, the SAME signal is not decoded. To decode the SAME signal, the radio should be on an active weather channel. In order to stop the alert press any key briefly. If you press any key briefly once more, the alert icon disappears.

Note: The radio must be tuned to an active weather channel to decode the SAME signal. This is necessary because the SAME signal is only broadcast in the very beginning of the 10 second Weather alert tone by National Weather Service.
SETTING THE TRANSMIT (TX) POWER

The VHF500 transmits on fifty-four marine frequencies and receives on eighty marine frequencies. Channel 70 of the USA, International, and Canadian frequencies, channel 15 of the USA frequencies, and Weather Channels 0 - 9 are for receiving only. The radio transmits on channel 70 when sending DSC information. Your radio will not transmit on these channels. For your reference, a listing of all the available marine channels are located on pages 63 - 65.

Caution: It is important to remember to use the LO position in port or for short range communications.

1. When you turn the radio On for the first time, the unit is automatically set to transmit at 25 watts (HI).

2. Press H/L/MENU briefly to change the transmit output power to 1 watt (LO).

3. Press H/L/MENU briefly again to change back to 25 watts (HI).

Note: A short tone sounds everytime you press the H/L/MENU. CH13 is 1 watt (LO) channel. When the channel is LO power channel, you can transmit at 25 watts (HI) by pressing H/L/MENU during the call. LO power channels are USA Channels 13, 17, 67, 77; Canadian Channels 13, 15, 17, 20, 66, 70; INT Channel 15, 17. Use low transmit power in harbors or when close to the receiving station. You can not change the transmit power setting on channels which are receive-only channels: all weather channels; USA Channels 15, 70; Canadian Channel 70; International Channel 70.
Menu Operation

Flow Chart for Menu Operation

The VHF500 includes the following DSC features:

**INDIVIDUAL CALL** - Quickly call other boats from your calling directory.

**GROUP CALL** - Easily call a group of boats.

**ALL SHIPS CALL** - Allows you to send Urgent, Safety related, or Routine calls to all ships in your area.

**POSITION REQUEST** - Easily request the position of a boat in your call directory.

**POSITION SEND** - The ability to send your position information to a boat in your call directory.

**STANDBY** - This allow your radio to acknowledge calls with "Unavailable" while you are away from your boat.

**CALL WAITING** - Your VHF500 will automatically log into a directory incoming calls for you to review at a later time if you are not available to take the call immediately.
1. DIGITAL SELECTIVE CALLING (DSC)

Digital Selective Calling is the latest in Marine Radio technology. DSC is a process of establishing a radio call and has been chosen by the International Maritime Organization (IMO) as an international standard for establishing VHF, MF and HF radio calls. Digital Selective Calling has also been selected as part of the Global Maritime Distress and Safety System (GMDSS).

This service will let you instantly send a Distress call with GPS position (when optional GPS receiver is connected to the VHF500) to the US Coast Guard and other vessels within range of the transmission. DSC will also let you initiate or receive distress, urgency, safety, position information and routine calls to or from another vessel outfitted with a DSC transceiver.

See the directory section for instructions on how to setup the directory of names.

**Note:** Position SEND and ALARM CLOCK will not be displayed if GPS is not connected.

**DISTRESS**

**Note:** You must set the user MMSI in order to send a Distress call. Please see page 57 to set the MMSI.

This feature will allow you to transmit a Distress call.

1. In order to transmit a Distress call, press **DISTRESS** for more than 5 seconds.
2. The Distress call is transmitted and it waits for about 210 - 270 seconds for an acknowledgement from the Coast Guard before the Distress call is resent. After the Distress call has been sent, the Distress alert will sound every other second. The radio will automatically change to channel 16, and it also watches channel 70 in the background until an acknowledgement signal is received from the Coast Guard shore station. To cancel the Distress call, press 16/9/TRI briefly.

Note: Only the Coast Guard can electronically acknowledge a Distress call.

3. When the radio receives a Distress call, the following screen appears. If an acknowledgment is not received, the Distress call is repeated until an acknowledgment is received from the Coast Guard shore station.

Note: If the radio receives a Distress call, it will be displayed on the Radio Status Display. An emergency alert will sound. The name will be displayed if it is the name registered in the directory. Otherwise, sender’s MMSI is displayed. Latitude, longitude, and time information will also be displayed if the GPS receiver is carried in the vessel that transmitted a DSC Distress call.

To enter the MENU:

1. Press H/L/MENU for more than two seconds to enter the Menu Operation.

2. Press SELECT briefly to enter DSC CALL.

DSC CALL has 7 options as follows:
To exit, select EXIT.
1-A. INDIVIDUAL CALL

This feature allows the user to contact another boat and to automatically switch the receiving DSC radio to desired channel.

1. First you must select an open channel.
2. Press SELECT briefly at DSC CALL.

3. INDIVIDUAL appears.
   Press SELECT briefly.

4. Select the individual you want to contact using CH ▲ and ▼. Press SELECT briefly to transmit the individual DSC signal.

5. WAITING appears followed by the individual you have selected, and the radio use Channel 70 while transmitting.

6. When you receive the individual acknowledgment successfully, WAITING will change to COMPLETED. Both radios tune to the selected channel. (example: choose channel 68, then make the call, when the call is successful both radios will be on channel 68. You are now ready to talk to the other person on this channel.
Note: If there is not any data registered in the directory you cannot proceed to the 2nd step. See the SETUP section for directory setup instructions. Select an open (unused) working channel first, then make the call. After the acknowledgment, both radios tune to the previously selected channel.

1-B. GROUP CALL
This function allows the user to contact a group of specific vessels using DSC and to automatically switch to a desired channel. This function allows you to transmit a DSC signal with group MMSI.

1. First you must select an open channel.
2. Press SELECT briefly at DSC CALL (To enter DSC CALL, see page 26). INDIVIDUAL appears.
3. Press CH ▼ briefly once to select GROUP.
4. Press SELECT briefly. The MMSI code appears, and you can now call the group members. Press SELECT briefly to call. When you finish calling, the radio returns to the channel display screen.
1-C. ALL SHIPS CALL

This radio has the ability to send 3 types of all ships calls. The following are examples of what these types of calls would be used for:

Urgency - This call is for a vessel not yet in Distress, but may have a serious problem.

Safety - This call is used for a reason like debris in the Water.

Routine - This call is used for normal calls.

1. Press SELECT briefly at DSC CALL (To enter DSC CALL, see page 26). INDIVIDUAL appears.

2. Press CH ▼ twice to select ALL SHIPS.

3. Press SELECT briefly. URGENCY appears.

4. Select the category of your call using CH ▲ and ▼ (URGENCY, SAFETY, ROUTINE).

Note: ROUTINE calls tune to the previously selected channel. URGENCY and SAFETY calls tune to channel 16.
5. Press **SELECT** briefly to transmit the ALL SHIPS DSC signal. When sending either an **URGENCY** or **SAFETY** message, all radios will automatically move to channel 70 until all of the data is received.

6. After selecting **URGENCY** or **SAFETY** ALL SHIPS call is transmitted, the radio will switch to Channel 16. You should wait a few minutes before transmitting the ALL SHIPS call information.
1-D. POSITION REQUEST

This radio has the ability to request the position of an individual vessel that is registered in the DIRECTORY.

1. Press $SELECT$ briefly at DSC CALL (To enter DSC CALL, see page 26). INDIVIDUAL appears.

2. Press CH $\downarrow$ three times to select POS REQUEST.

3. Press $SELECT$ briefly. The individual directory appears.

4. Select the name to request the individual’s position using CH $\uparrow$ and $\downarrow$.

5. Press $SELECT$ briefly to transmit the position request call. POS WAITING appears followed by the individual, and the radio use 70 CH while transmitting.

6. When the called vessel sends the position information, time and position appears followed by the individual. You can see the time and the position.

Note: The requested radio must have the ability to transmit the position information (such as having a VHF500 radio).
1-E. POSITION SEND

This radio has the ability to send the position of your vessel to another vessel using a VHF marine radio equipped with DSC.

**Note:** Position send is only available when it is connected to the GPS.

1. Press **SELECT** briefly at **DSC CALL** (To enter **DSC CALL**, see page 26). **INDIVIDUAL** appears.

2. Press **CH ▼** four times to select **POS SEND**.

3. Press **SELECT** briefly. The individual directory appears.

4. Press **SELECT** briefly to send your position information.

5. The following screen appears.
1-F. STANDBY

The DSC STANDBY function allows the VHF500 to answer DSC calls with the UNATTENDED message and record the calls for response at another time. When you set the radio to DSC STANDBY mode, voice traffic may still be active on any chosen channel.

1. Press **SELECT** briefly at **DSC CALL** (To enter **DSC CALL**, see page 26). **INDIVIDUAL** appears.

2. Press **CH ▼** five times to select **STANDBY**. Then times to select briefly.

3. When an individual DSC call is received, the radio will respond with the **UNATTENDED** message when an operator cannot answer the call. The DSC call will be recorded into the radio’s Call Waiting directory.

**Note:** If you press a key on the radio or the PTT, this feature will be canceled.
1-G. CALL WAIT

The DSC Call Waiting directory records 10 received distress calls, and records 20 individual calls that are received and not answered within 5 minutes or while the radio is set to DSC Standby. Calls will be recorded while you are busy with other communications as long as the transmitter is not keyed at the time of the call. If the call is answered within 5 minutes the call will not be recorded. When a call is recorded, a message appears.

1. Press SELECT briefly at DSC CALL (To enter DSC CALL, see page 26). INDIVIDUAL appears.

2. Press CH ▼ repeatedly to select CALL WAIT.

3. Press SELECT briefly. The CALL WAIT directory appears.

4. Select the options you want to view using CH ▲ and ▼.

Note: If a call has not been logged, the radio will beep and you will not be able to proceed to the next step.
5. Press **SELECT** briefly.

6. If a DISTRESS call is received in Call Wait, the following display appears.

   ![DISTRESS Display](image)

   If an INDIVIDUAL call is received in Call Wait, the following display appears. At this point, you can call back any of the radios in the log.

7. Press **SELECT** briefly. Received data appears.

8. Using CH ▲ and ▼ allows you to look through all of the data. If you press **SELECT** briefly, the radio starts transmitting.
2. SETUP

1. Press H/L/MENU for more than two seconds to enter Menu Operation.

2. Press CH ▼ once to display SETUP, and press SELECT briefly.

SETUP has 9 options as follows. To exit, select EXIT.

2-A. ALARM CLOCK

This feature is only available when the GPS is connected to the NMEA0183 Accessory Wires. If it is connected to the GPS, the alarms are set based on the satellite. You need to set the time previously to setting the alarm.

2-A-1. ALARM SET

This feature allows you to set the alarm.

1. Press SELECT briefly at SETUP. ALARM CLOCK appears.

2. Press SELECT briefly.

3. Press CH ▲ or ▼ to select On. Then, press SELECT for more than two seconds

4. Select the hour using CH ▲ and ▼, then press SELECT briefly.

5. Select the minute using CH ▲ and ▼, then press SELECT briefly.
6. Select AM or PM using CH ▲ or ▼, then press SELECT briefly.

7. A confirmation screen appears.

2-A-2. ALARM ON
This feature allows you to turn the alarm ON.

1. Press SELECT briefly at SETUP (To enter SETUP, see page 36).

2. ALARM CLOCK appears. Then, press SELECT briefly.

3. Press SELECT briefly again.

4. Select On. Using CH ▲ or ▼, and press SELECT briefly. The radio returns to the channel display screen and the ☻ icon appears.

5. When the radio reaches the set time the alarm sounds and the ☻ icon blinks.

Note: The alarm sounds when the set time is reached, you can turn the alarm Off by pressing any key. Alarm mode will turn Off automatically once the alarm sounds.
2-A-3. ALARM OFF

This feature allows you to turn the alarm OFF.

1. Press **SELECT** briefly at **SETUP**
   (To enter **SETUP**, see page 36).

2. **ALARM CLOCK** appears.

3. Press **SELECT** briefly.

4. Select **OF** using **CH ▲ or ▼**, then press **SELECT** briefly.

5. Press **SELECT** briefly. The radio returns to the channel display screen and the ☄ icon disappears.
2-B. LOCAL TIME ADJUST

This feature allows you to fine tune the Local Time for any location in North America. The feature enables you to adjust the Local time by ±1 hour.

To set LOCAL TIME ADJUST

1. Press SELECT briefly at SETUP (To enter SETUP, see page 36).

2. Display LOCAL TIME ADJUST using CH↑ and CH↓.

3. Press SELECT briefly. The registering screen appears. You can now adjust the time for your local area using CH↑ and CH↓.

4. The time will be entered when you press SELECT briefly. The display returns to LOCAL TIME ADJUST screen.
2-C. DAYLIGHT SAVINGS On/Off
This feature enables you to select the automatic Daylight Savings clock setting.

To set DAYLIGHT SAVINGS On/Off
1. Press **SELECT** briefly at **SETUP** (To enter **SETUP**, see page 36).

2. Display **DAYLITE SAVE** using **CH▲** and **CH▼**.

3. Press **SELECT** briefly. Then press **CH▲** briefly to set DAYLIGHT SAVINGS on or **CH▼** to off (the default setting is off).

4. Press **SELECT** briefly. The display returns to **DAYLITE SAVE** screen.
2-D. DIRECTORY

This function will allow you to send an individual call, etc. The Directory function memorizes the name and MMSI number of 20 other vessels. The following screen will allow you to setup an alphanumeric identity as well as the corresponding MMSI number.

1. Press **SELECT** briefly at **SETUP** (To enter **SETUP**, see page 36).

2. Display **DIRECTORY** using **CH ▲** and **▼**.

3. Press **SELECT** briefly. The **DIRECTORY** menu appears. Use **CH ▲** and **▼** to select the menu.
2-D-1. NEW
This function will allow you to enter new information into the directory.

1. Press SELECT briefly at NEW. The registering screen appears.

2. You can now enter the person’s name. Press CH ▲ repeatedly to choose the alphabet. The character will be entered when SELECT is pressed briefly is pressed, and the blinking digit moves to the right.

3. After you enter the person’s name, you can enter their MMSI number. Press CH ▲ briefly to increase the number, CH ▼ to decrease. The number will be entered when SELECT is pressed briefly is pressed, and the blinking digit will move to the right.

4. When you finish entering the last digit, the radio returns to NEW screen.
2-D-2. EDIT
If you want to edit the DIRECTORY

1. Press SELECT briefly at the individual you want to edit.

2. EDIT appears, then press SELECT briefly.

3. You can now edit the person’s name. Press CH ▲ repeatedly, and press SELECT briefly to choose the alphabet.

4. After you edit the person’s name, you can edit the MMSI. Press CH ▲ to increase the number, CH ▼ to decrease. The number will be entered when SELECT is pressed briefly and the blinking digit moves to the right.

5. After the directory data is edited, the individual appears.
2-D-3. DELETE
If you want to delete the directory

1. Press SELECT briefly at the individual you want to delete.

2. Press CH ▼ once. DELETE appears, then press SELECT briefly.

3. The radio displays the next individual. If no more code remains, EXIT appears.
2-E. FIPS
The 6-digit Federal Information Processing System (FIPS) code established by the National Weather Service (NWS) identifies geographic areas in the United States. Programming FIPS codes are necessary to receive SAME alerts about weather occurring in a particular area. To obtain the FIPS code for a particular area contact the NWS toll free at 1-888-NWR-SAME (1-888-697-7263). Or visit their website: http://www.nws.noaa.gov/nwr/indexnw.htm. A list of event codes are located on page 66.

To set FIPS code
1. Press \textit{SELECT} briefly at \textit{SETUP} (To enter \textit{SETUP}, see page 36).

2. Display \textit{FIPS} using \textit{CH \textasci便arrown} and \textit{\textasci便arrown}.

3. Press \textit{SELECT} briefly. The FIPS menu appears. Use \textit{CH \textasci便arrown} and \textit{\textasci便arrown} to select the menu.
2-E-1. NEW
If you want to register a new FIPS code

1. Press SELECT briefly at NEW. The registering screen appears.

2. You can now enter the new FIPS code. Press CH ▲ to increase the number, CH ▼ to decrease. The number will be entered when SELECT is pressed briefly, and the blinking digit moves to the right. When you finish entering the last digit, the radio returns to NEW screen.

2-E-2. EDIT
If you want to edit the FIPS code

1. Press SELECT briefly at the code that you want to edit.

2. EDIT appears, then press SELECT briefly.

3. You can now edit the FIPS code. Press CH ▲ increase the number, CH ▼ to decrease. The number will be entered when SELECT is pressed briefly, and the blinking digit moves to the right.
4. When you finished editing the last digit, the confirmation screen appears.

2-E-3. DELETE
If you want to delete a directory entry

1. Press SELECT briefly at the code that you want to delete.

2. Press CH \ once. DELETE appears, then press SELECT briefly.

3. The radio displays the next code. If no more code remains, EXIT appears.
2-F. AUTO CHANNEL SWITCH
This feature is to allow you to disable the automatic channel change that happens when receiving a DSC call. This feature is useful when engaged in bridge – to – bridge or other safety related calls. When you have completed these calls, all of the incoming DSC calls received are available in the call log.

1. Press **SELECT** briefly at **SETUP** (To enter **SETUP**, see page 36).

2. Display **AUTO CH SW** using **CH ▲** and **▼**.

3. Press **SELECT** briefly to enter the setting mode.

4. If you want to change this mode to off, press **CH ▼** once. (Default is set as **ON**.)

5. Press **SELECT** briefly. The radio returns to the **AUTO CH SW** screen.
2-G. POSITION REPLY
When the calling radio has requested the position information of your
radio, you can decide to transmit an acknowledgment automatically or
on a call by call basis.

1. Press SELECT briefly at SETUP (To enter SETUP, see page 36).

2. Display POS REPLY using CH ▲ and ▼.

3. Press SELECT briefly to enter the
setting mode.

4. Press CH ▲ or ▼ to make your
selection.
Example: On
When the radio receives a position request, the following screen appears.

Example: Off
When the radio receives a position request, the following screen appears. You can select whether reply the request or not. If you wants to reply press SELECT briefly.

5. Press SELECT briefly. The radio returns to the POS REPLY screen.
2-H. CHANNEL NAME
This feature allows you to name each marine channel.

1. Press **SELECT** briefly at **SETUP** (To enter **SETUP**, see page 36).

2. Display **CH TAG** using **CH ▲** and **▼**.


4. Press **CH ▲** and **▼** repeatedly to select the channel that you would like to EDIT.

*Note:* The VHF500 radio comes pre-programmed with default channel names.
2-H-1. EDIT

If you want to edit the channel name

1. Press SELECT briefly at the individual channel you want to edit. EDIT appears.

2. Press SELECT briefly.

3. You can now edit the channel name. Press CH ▲ or ▼ to select the alphabet, numeric or symbols. The character will be entered when SELECT is pressed briefly, and the blinking digit moves to the right.

4. Press SELECT for more than two seconds when you enter the last digit.

2-H-2. DEFAULT

If you want to default the channel name

1. Press SELECT briefly at the individual channel you want to edit.

2. Press CH ▼ once. DEFAULT appears.

3. Press SELECT briefly. The selected channel name is set as the default.
2-I. WHAM (Wireless Handheld Access Microphone)
This feature, from the setup menu, will allow you to connect the WHAM.

*Note:* When you use the WHAM in addition to the VHF500 wired mic, please set the BASE ID for the WHAM the same as your VHF500. (Please refer to the Owner’s Manual for the WHAM).

1. Press `SELECT` briefly at `SETUP` (To enter `SETUP`, see page 36).

2. Display `WHAM` using `CH ▲` and `▼`.

3. Press `SELECT` briefly. `BASE ID` appears.
2-I-1. BASE ID
This number consist of 4 digits that you decide yourself. This feature allows you to set the Base ID. To use the WHAM, you must set the same Base ID for your VHF500 and WHAM, which enables your VHF500 and WHAM to communicate with one another.

1. Press SELECT at BASE ID, the following screen appears.

2. Press CH ▲ to increase the number, CH ▼ to decrease. The number will be entered when SELECT is pressed, and the blinking digit moves to the right. (You can select the number 0000 to 9999.)

3. Press SELECT for more than two seconds to enter the last digit. The radio returns to the BASE ID screen.
2-I-2. LINK CH
This feature allows you to change the channel between your VHF500 and the WHAM if you encounter interference.

1. Press CH ▼ once at BASE ID. LINK CH appears.

2. Press SELECT briefly to enter the editing mode.

3. Press CH ▲ to increase the number, CH ▼ to decrease. The number will be entered when SELECT is pressed briefly.

4. The radio returns to the LINK CH screen.

Note: You can select the channel 01-20.
2-J. GROUP MMSI

Group MMSI is the Group ID to contact a group of specific vessels using DSC and to automatically switch to a desired channel. This function allows you to transmit a DSC signal with group MMSI.

1. Press **SELECT** briefly at **SETUP** (To enter **SETUP**, see page 36).

2. Display **GROUP MMSI** using **CH ▲** and **▼**.

3. Press **SELECT** briefly. The group MMSI ID screen appears.

4. You can now enter the GROUP MMSI code. Press **CH ▲** to increase the number, **CH ▼** to decrease. The number will be entered when **SELECT** is pressed briefly, and the blinking digit moves to the right.

5. After the final digit is entered, a confirmation screen appears. Press **SELECT** briefly and the radio returns to the following screen.
2-K. USER MMSI

Federal MMSI's are issued by the National Telecommunications and Information Administration. Non-Federal MMSI's are issued by the Federal Communications Commission (FCC). You will need to obtain a nine digit MMSI number and program it into the **VHF500**. The information obtained from the application is useful to the U.S. Coast Guard to help in search and rescue operations. To obtain an MMSI number, contact your authorized West Marine store or dealer from whom you purchased the radio or visit one of the following websites: www.boatus.com/mmsi/, http://wireless.fcc.gov/marine/fctsht14.html.

This portion of the SETUP menu will allow you to program an MMSI, (Maritime Mobile Service Identity) for sending and receiving DSC calls.

To set USER MMSI code

1. Press **SELECT** briefly knob at **SETUP**.

2. Press **CH ▼** eight times to select **USER MMSI**.

3. Press **SELECT** briefly. The user MMSI ID screen appears.
4. You can now enter the USER MMSI code. Press \textit{CH} \textup{\textasciidoth} to increase the number, \textit{CH} \textasciicircum{2} to decrease. The number will be entered when \textit{SELECT} is pressed briefly, and the blinking moves to the right.

5. After the final digit is entered. Press \textit{SELECT} for more than two seconds. The radio returns to \textbf{USER MMSI} screen.

\textbf{Note:} You can only program your radio twice with an MMSI number. After that, send your radio to West Marine for factory service.
3. SYSTEM

1. Press H/L/MENU for more than two seconds to enter Menu Operation.

2. Press CH ▼ twice to display SYSTEM, and press SELECT briefly.

SYSTEM has 3 options as follows. To exit, select EXIT.

3-A. CONTRAST

1. Press SELECT briefly at SYSTEM. CONTRAST appears.

2. Press SELECT briefly to enter the setting mode. (Default is set at 7).

3. Press CH ▲ and ▼ to increase or decrease the contrast level.

4. When you find the most favorable contrast, press SELECT briefly. The radio returns to the CONTRAST screen. If you want to exit the setting screen without changing the contrast, press H/L/MENU briefly.

Note: There are 40 contrast levels (0 - 7).
3-B. LAMP ADJUST

1. Press **SELECT** briefly at **SYSTEM**. 
   (To enter **SYSTEM**, see page 59.)

2. Press **CH ▼** once to select **LAMP ADJUST**.

3. Press **SELECT** briefly to enter the setting mode. (Default is set at 3).

4. Press **CH ▲** and ▼ briefly to select the backlight brightness level.

5. When you find the most favorable brightness, press the **SELECT** briefly. 
   The radio returns to the **LAMP ADJUST** screen.

**Note:** The backlight settings are off, Level 1 Dim, Level 2 medium, and Level 3 bright.
3-C. KEY BEEP

1. Press **SELECT** briefly at **SYSTEM**.
   (To enter **SYSTEM**, see page 59.)

2. Press **CH ▼** twice to select **KEY BEEP**.

3. Press **SELECT** briefly to enter the setting mode.

4. Press **CH ▲** and **▼** briefly to select **ON** or **OFF**.

5. Press **SELECT** briefly. The radio returns to the **KEY BEEP** screen.
NMEA Technical Setup

VHF500 NMEA0183 GPS Input Connection Specification

This section is useful when attaching an external GPS to the VHF500 radio. Many GPS units have a setup menu to be able to configure the NMEA0183 serial data output. This output can be used to supply information to other devices on the vessel, such as the VHF500 DSC VHF radio, auto pilots, chart plotters, etc.

To setup the GPS to be used with the VHF500 radio, the following items need to be considered for proper operation:

1. Baud Rate – Set the Baud rate to 4800.
2. Data Bits – Set the Data Bits to 8.
3. Parity – Set the Parity to None.
4. Stop Bits – Set the Stop Bits to 1.
5. GPRMC Command – This command is used by the VHF500 and includes the UTC Time, Latitude, Longitude, Speed, Direction, and Date information.

The data amplitude : Over 3.0V
Drive capability : Over 10mA

Optional Accessories

• Flush mounting bracket for “in dash” installation.
  (White = 500FMW, Black = 500FMB)

Contact your West Marine store or dealer from whom you purchased the radio for information.
## VHF FM Marine Radio Telephone
### Channel and Functions
#### (USA Channels)

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<thead>
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<th>FREQUENCY (MHz)</th>
<th>TYPE OF TRAFFIC</th>
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<th>SHIP TO SHORE</th>
<th>CH Name</th>
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### VHF FM Marine Radio Telephone

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# VHF FM Marine Radio Telephone

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**UT019202B_0  8/16/05  12:34 PM  Page 65**
### NWR-SAME EVENT CODE

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General

Channels: Transmit 54, Receive 77 Marine/10 Weather
Controls: On-Off/Volume, Squelch
Status Indicators: TX (Transmit), TRI (Triple Watch), Hi (High), Lo (Low), U, C, I, MEM, WX, DSC, \( \bigcirc \) (Alarm), \( \bigtriangledown \) (Alert), \( \bigtriangleup \) (GPS), \( \Box \) (WHAM), and Channel Display

Channel Display: Radio Status Display with Orange backlight
Buttons: 16/9/TRI, DISTRESS, PA, MEM/UIC, SELECT, STEP/SCAN, H/L/MENU, WX/ALERT, CHANNEL ▲, CHANNEL ▼
Connectors: Antenna, Remote, ACC, and DC power
Size: H63 mm x W160 mm x L183 mm (W/O Heat Sink)
Weight: 1.1 kg / 2.42 lbs / 38.9 oz
Supply Voltage: 13.8V DC negative ground
Standard Accessories: Mounting bracket and hardware, DC power cord, microphone hanger, spare fuse, ACC Cable
Antenna Impedance: 50 \( \Omega \) nominal
Microphone: Rugged 2 k\( \Omega \) condenser mic element with coiled cord
Speaker: 1.82 inch, Mylar Cone 8 \( \Omega \)
Operating Temperature Range: –20 \(^\circ\)C to + 50 \(^\circ\)C (–4 \(^\circ\)F to +122 \(^\circ\)F)
Shock and Vibration: Meets or exceeds EIA standards, RS152B and RS204C
FCC Approvals: Type accepted under part 80 of the Rules; meets Great Lakes Agreement and party boat requirements

Transmitter

Power Output: 1 watt or 25 watt (switch selectable)
Power Requirement: Not rated on LO, 25 watts output: 4.9A @ 13.8V DC
Modulation: FM ±5 kHz deviation (FCC designator F3E)
Hum and Noise Signal-to-Noise: 45 dB @ 1 kHz with 3 kHz deviation with 1000 Hz modulating frequency (nominal)
Audio Distortion: Less than 8% with 3 kHz deviation with 1000 Hz modulating frequency
Spurious Suppression: –45 dBm @ Hi, –45 dBm @ Lo
Output Power Stabilization: Built-in automatic level control (ALC)
Frequency Range: 156 to 158 MHz
Frequency Stability: ±5 ppm @ –20°C to + 50°C

Receiver

Frequency Range: 156 to 163 MHz
Sensitivity: 0.23 \( \mu \)V for 12 dB SINAD
Circuit: Dual Conversion Super Heterodyne PLL
Squelch Sensitivity: 0.15 \( \mu \)V Threshold
Spurious Response: 65 dB
Adjacent Channel Selectivity: 67 dB @ ±25 kHz
Audio Output Power: 2.8 watts (10% Distortion)
Power Requirement: 350 mA @ 13.8V DC squelched, 900mA @ 13.8V DC at maximum audio output
IF Frequencies: 1st 21.4 MHz, 2nd –455 kHz
Troubleshooting

In the event that the radio fails to perform, or needs servicing, please send directory to our Electronics Repair Center in Hollister, CA. Be sure to include your return mailing information and detailed accounting of the problems experienced and/or the service requested.

West Marine
Electronics Repair Center
2395 Bert Court
Hollister, CA 95023
Please call us at 831-761-4205

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>CAUSE</th>
<th>REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Won't power On.</td>
<td>No or low voltage.</td>
<td>Check for blown fuse. Check power connections, circuit breaker on branch circuit.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Send in for repair.</td>
</tr>
<tr>
<td>When the PTT is pressed - Tx icon comes on and another radio can hear a &quot;click&quot; but no audio is heard.</td>
<td>Bad mic element.</td>
<td>Turn Squelch clockwise to reduce noise so that scan function skips channel.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Either turn off the offending device or contact that Mfg.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Regarding FCC part 15 &quot;unintentional radiator&quot;:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Make sure that you are both using the same Country mode (USA, International, or Canadian). Several channels have the same numeric designation, but are either on different frequencies or the channels are used for different purpose. Channel 16, the Distress, Safety, and Calling channel, is the same on all three bands.</td>
</tr>
<tr>
<td>While scanning, the radio stops on a particular channel all of the time.</td>
<td>A source of noise is nearby.</td>
<td></td>
</tr>
<tr>
<td>There is noise on the receiver that the squelch will not eliminate.</td>
<td>An external noise is being generated by some device.</td>
<td></td>
</tr>
<tr>
<td>You have arranged to communicate with another VHF radio user on a specific channel, and you can not hear them.</td>
<td>You and the other user are using different Country Codes.</td>
<td></td>
</tr>
<tr>
<td>SYMPTOM</td>
<td>CAUSE</td>
<td>REMEDY</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>----------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td>You can not change the transmit power setting.</td>
<td>You are on a channel which is limited to 1 watt transmit power (e.g. Ch. 13) or you are on a &quot;receive only&quot; channel (e.g. WX).</td>
<td>Change to an unrestricted TX/RX channel.</td>
</tr>
<tr>
<td>The SCAN key does not start the scan function.</td>
<td>CAUSE 1: No channels are in the scan memory. CAUSE 2: Squelch is not adjusted correctly.</td>
<td>REMEDY 1: Use the MEM/UIC key to enter desired channels into the scan memory. REMEDY 2: Adjust the squelch to the point that background noise just disappears.</td>
</tr>
<tr>
<td>You can hear transmissions, but the other radio cannot hear you.</td>
<td>The transmit power is set to low.</td>
<td>Use the H/L/MENU key to select a higher transmit power setting.</td>
</tr>
</tbody>
</table>
Care and Maintenance

Your **VHF500** is a precision of electronic equipment and you should treat it accordingly. Due to the rugged design, very little maintenance is required. However, a few precautions should be observed:

- If the antenna has been damaged, you should not transmit except in the case of an emergency. A defective antenna may cause damage to your radio.
- You are responsible for continued FCC technical compliance of your radio.

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2395 Bert Court
Hollister, CA 95023
Please call us at 831-761-4205
Three Year Limited Warranty

WARRANTOR: WEST MARINE AMERICA CORPORATION ("West Marine")

ELEMENTS OF WARRANTY: West Marine warrants, for three years, to the original retail owner, this West Marine Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 36 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by West Marine, (C) improperly installed, (D) serviced or repaired by someone other than an authorized West Marine service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by West Marine, or (F) installed or programmed by anyone other than as detailed by the Operating Guide for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will repair the defect and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in this Operating Guide you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, or delivered, to warrantor at:
QUESTIONS?

Contact your local West Marine store

Call 1-800-BOATING

Contact us at
www.westmarine.com

West Marine®
Watsonville, CA
Made in China
Fabricé en China
Hecho en China

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