



To Torqeedo Customers

Torqeedo GmbH
Friedrichshafener Str. 4 a
82205 Gilching, Germany
www.torqeedo.com

13. June 2019

**Important safety warning for Torqeedo outboard motor batteries
“Travel” and “Ultralight”**

Dear Customers,

We place the highest value on the quality and safety of our products. We are therefore informing you about a possible safety risk in connection with the batteries used in our outboard motors "Travel" and "Ultralight":

Torqeedo has found some examples in which the battery housings for those motors were not water tight. In such a case, water may penetrate the battery housing. This is a particular if a battery with a water permeable housing becomes completely or partially submerged under water.

If water reaches the internal part of the battery it could cause a chemical reaction resulting in fire and/or bursting of the battery housing. Such a circumstance presents a risk of serious injury!

At no cost to you, Torqeedo will perform an inspection for the models and serial numbers listed below. If the inspection shows that the battery housing is not water tight, Torqeedo will repair the battery free of charge.

Model	Serial number (S. no.) from ... – to ...
Travel	1001... – 1752...
Ultralight	1117... – 1826...

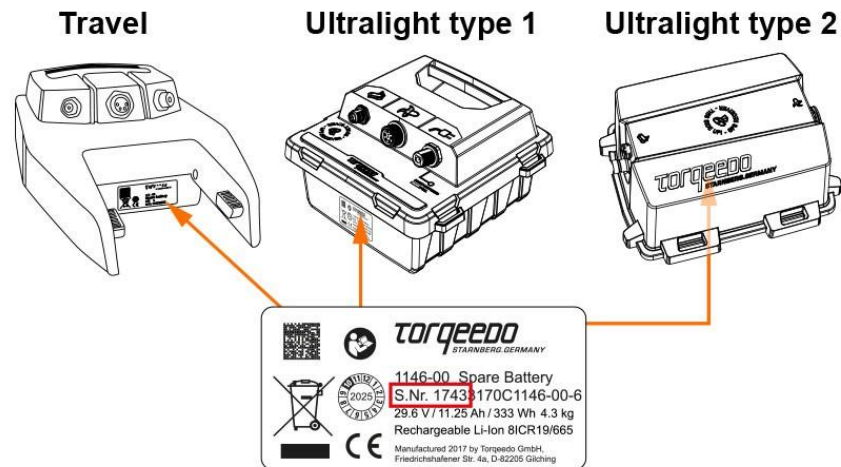


Fig.: Position of type plate with serial number

We ask the owners of models with these serial numbers to register via the website: www.torqeedo.com/safety.

After registration, we will inform you shortly which service centre is to check your battery and, if necessary, repair it. As a responsible manufacturer, we want to ensure that affected batteries are identified and repaired.

We apologise for the inconvenience and thank you in advance for your understanding in the implementation of this safety measure.

This approach is very important to us because we are committed to providing our customers with products of the highest quality and safety.

Should you have any questions, please do not hesitate to contact us by phone 1-815-261-1277 (Monday to Friday, 09:00 am - 05:00 pm CST) or safety_inc@torqeedo.com.

Best regards
Your Torqeedo-Team

Dr. Christoph Ballin

Dr. Christoph Ballin, CEO

Heiko Brambach

Heiko Brambach, CFO